



SRPMIC Telephone Assistance Program

The Salt River Pima-Maricopa Indian Community (SRPMIC) Department of Health and Human Services (HHS) offers a Telephone Assistance Program (TAP) for enrolled SRPMIC members and/or their spouses.

Eligibility Requirements:

- Applicant shall reside within the geographic boundaries of SRPMIC
- Must fall at or under the 125% poverty guidelines
- Home currently has no telephone service (no cell phone owned by applicant or other main telephone line)
- Individuals with a medical need as verified or documented by a medical provider. The specific medical conditions to be covered in demonstration stage are detailed on the application.
 - Insulin-dependent and has had at least one instance of hypoglycemia (low blood sugar) in the past 12 months.
 - Diagnosis of coronary artery disease and has had at least one heart attack or stroke in the past 12 months.
 - Respiratory (breathing) problems that have required at least one treatment in an emergency room within the past 12 months.
 - Dialysis patient
 - Other- specified by medical provider

Services Provided:

- Upon approval of application, TAP will pay a limit of \$100 towards a past due bill, which includes re-activation fee. (Arrangements will need to be made by client and Saddleback Communications on payment plan for the balance, if applicable).
- The program pays for basic phone service only. The program does not pay for calling features, long distance service or collect calls
- If work orders are needed, prior approval from DHHS must be obtained.
- DHHS and Saddleback Communications will share billing and customer information, as needed to maintain program compliance.
- Applications for services will be re-verified periodically to determine continued eligibility.

Penalties:

- If there is unauthorized use of the phone services, notice will be provided. If the unauthorized use does not cease, telephone service will be terminated.
- If a program participant does not provide the information needed to re-verify eligibility, services will be suspended and subsequently terminated. Contact will be made with program participant prior to suspension of services.

For further information please call the Department of Health and Human Services (HHS) representatives Susan Nayatewa at 480.362.5616 and Esperanza Tavena at 480.362.5619.